

# Self-Insurance Guaranty Funds of America



# 2024 Roger L. Williams National Regulators College

Presented By:

The Southern Association of Workers' Compensation Administrators
The Self-Insurance Guaranty Funds of America
Sponsored By: WCI

## Course Curriculum & Schedule

2024 College Dean(s): Honorable Wes Marshall, Virginia WC Commission Honorable Frank McKay, Georgia State Board of WC

Monday August 19, 2024 Hall of Cities – New York & New Orleans

Breakfast & Registration: 7:45am - 8:30am

2024 Session 1: 8:30am – 8:35am

Welcome to the 2024 Roger L Williams National Regulators College

2024 Session 2: 8:35am – 9:30am

"Insurance Issues for Workers' Comp Regulators - Part 1"

Moderator: Tom Glasson (AIG)

Panelists: Wade McGuffey (Goodman McGuffey), Susan Schulte (NCCI)

The scope of knowledge and expertise necessary to effectively regulate the workers' compensation industry is continually expanding. The introduction of creative coverage programs, cutting edge medical procedures and the exploding volume of records and documents, all pose challenges to state regulators and their staff. Our panel will cut through the clutter highlighting the "must know" insurance issues and information for a successful regulatory program.

## 9:30am – 9:45am Monday Morning Refreshment Break

2024 Session 3: 9:45am – 10:45am

WCI Opening Session – Industry Keynote – The Critical Need to Adjust Our Risk Management Perspective

Moderator: Kimberly George, Mark Walls

Speaker: Mike Chang, Melora Copeland, Susan Shemanski, Mark Wilhelm

The National Regulators College is pleased to incorporate WCl's Industry Keynote into our curriculum located in Palms Ballroom – Canary, Convention Level

2024 Session 4: 11:00am – Noon

"Insurance Issues for Workers' Comp Regulators - Part 2"

A continuation and expansion of "Part 1" ... exploring insurance topics and issues essential to the effective regulation of workers' compensation.

**Moderator:** Tom Glasson (AIG)

Panelists: Wade McGuffey (Goodman McGuffey), Susan Schulte (NCCI)

Noon – 1:00pm Lunch Provided for All Students & Presenters

2024 Session 5: 1:00pm – 2:00pm Crystal Ballroom J1

"Technology" -

Moderator: Max Koonce, Sedgwick

Speakers: Michael Pettit,

Nancy Strubler, Director of Workers' Compensation for National Express Kelly Webb, National Director of Claims, Albertsons Companies

Workers' compensation has seen an explosion in data capture and capabilities. Distinct trends and patterns are emerging that can provide profound direction as to what and where resources should be applied. The ability to identify and act on meaningful information can propel and

elevate workers' compensation program performance amid an increasingly competitive business

environment.

2024 Session 6: 2:30pm – 4:30pm Crystal Ballroom G1

14th Annual National Regulators Roundtable "Regulators Respond to Employers' Questions"

Moderator: Melodie Belcher, Administrative Law Judge - Georgia

Facilitator: Tom Glasson, AIG

The National Regulators Roundtable brings together regulators from throughout the country representing more than half the nation to discuss challenges, concerns and issues facing individual jurisdictions in the oversight of the ever-changing workers' compensation industry. It is a forum where regulators share lessons learned and seek timely answers to their most pressing issues. This national forum of state leaders will be open to all WCI attendees representing a unique opportunity for participants and audience alike.

SAWCA & NAWCJ Reception 5:00pm - 6:00pm Grand Ballrooms 1-2
All Students & Presenters Are Invited

#### Tuesday August 20, 2024 Hall of Cities – New York / New Orleans

Breakfast & Registration: 7:45am - 8:45am

2024 Session 7: 8:45am – 9:45am Palms Ballroom - Canary

Mystery Live Surgery - Presented by Orlando Health Jewett Orthopedic Institute

Live From the ORI Experience the intensity and mystery of this year's WCI Conference Live

Live From the OR! Experience the intensity and mystery of this year's WCI Conference Live surgery event as the world-renowned Orlando Health Jewett Orthopedic Institute expert surgeons perform life-changing procedures with precision and innovation LIVE FROM THE OR. Be part of the buzz as we unveil groundbreaking techniques and unlock the secrets to successful orthopedic care.

### 10:00 –10:30am Tuesday Morning Refreshment Break

2024 Session 8: 10:30am – 11:45am

"First Responder Carve-Outs, Presumptions, & Alternatives to Comp"

Moderator: Amy Kingston, Manager of Claims & Employer Programs, Colorado

Join Amy Kingston for an insightful discussion delving into the intricate landscape of carve-outs and presumptions with a focus on current experiences and approaches of multiple jurisdictions.

11:45am – 1:00pm Lunch Provided for Students & Presenters

2024 Session 9: 1:00pm – 2:00pm

"Issues to Watch in 2024"

Speakers: Kimberly George, Global Chief Brand Officer, Sedgwick

Mark Walls, VP Client Engagement, Safety National

Mark Walls and Kimberly George discuss the workers compensation and related issues which they are monitoring in 2024. They will provide insights into these critical challenges and why regulators need to be focusing on these things.

2024 Session 10: 2:00pm – 2:45pm

"Lessons Learned from Yellow Corp Bankruptcy"

Moderator: Gary Davis, Executive Director for Kentucky Coal Employers SIGF

Panelists: Stacey Roig (MD), Heather Jordan (NM)

Bankruptcies are a fact of life with no two alike. The secret is avoiding surprises and being as prepared as possible. Join us for a look back at the most recent national bankruptcy and get an idea on how to be better prepared next time.

2:45pm – 3:00pm Tuesday Afternoon Refreshment Break

2024 Session 11: 3:00pm – 4:00pm

"An Ethical Approach to the Political Challenges & Realities of Agency Leadership"

Join our panel of agency leaders as they share their experiences ... "lessons learned – stories to share" ... while guiding their state's workers' compensation system. Learn things to do and possibly not to do...the value of seasoned veterans...recognizing where the "bumpers" are located...and knowing when to trust your own instincts.

Invited Panelists: Mark Formby (MS), Jeff Nelson (TX), Jordan Russell (OK)

2024 Session 12: 4:00pm – 4:30pm

"Closing Roundtable" Moderators: Frank McKay & Wes Marshall